

June 2026 Employee of the Month

Transit Service Delivery and Planning



Robert Ragland
Bus Operator

Bus Operator Robert Ragland has been with LBT for eight years and this is his first employee of the month nomination. He is currently assigned to LBT1. Operator Ragland demonstrates professionalism, reliability and a strong commitment to customer service. He consistently provides customers with reliable service that is on time and safe. Operator Ragland approaches both his customers and peers with patience, respect and a positive attitude.



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Maintenance and Infrastructure



Christopher Sanchez Mechanic

Mechanic Christopher Sanchez has been with LBT for three years and this is his first employee of the month nomination. He is currently assigned to LBT2. Christopher is a great problem solver and has the technical skills to address complex issues like the camera systems. He is a team player and often volunteers for additional projects, such as assisting with the Bus Rodeo hosted by LBT in March. Christopher is always willing to take on difficult or new tasks, and is a supportive member of his team.



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Administrative Staff



Patty Pina

Service Planning Assistant/Scheduler

Patty Pina serves as the Service Planning Assistant/Scheduler and has been with LBT for 31 years. This is her second employee of the month nomination.

Patty joined LBT as a Customer Care Agent, promoted to Service Planning Administrator in 2007, and promoted to her current role in June 2025. Patty supports the design, evaluation and implementation of the transit schedules, reflecting her attention to detail and insights into LBT's operations. She also spends a lot of time in the field to ensure schedules align with real-world conditions Bus Operators face, in addition to regularly communicating with employees across departments. Patty supports her team through her knowledge, mentorship and kindness.

