

# All Aboard LBT

Bimonthly Employee Newsletter

June 2025

## CEO CORNER

LBT employees recently wrapped up a month-long walking challenge focused on promoting wellness and connection. The challenge encouraged employees to get moving, not just through steps but also through fitness activities that counted toward their daily totals, turning healthy habits into a shared experience. While participants aimed to top the leaderboard, the real win was the renewed sense of camaraderie across the organization. Colleagues supported each other, shared fitness tips, and found new ways to connect beyond the day-to-day, all while prioritizing their well-being.



“

**“If you want to go fast, go alone; if you want to go far, take others with you.”**

**- African proverb**

The walking challenge reminded us that staying motivated is easier when we're doing it together. It wasn't just about the steps — it was about supporting one another in a fun and healthy way. This experience showed that even in competition, we thrive most when we lift each other up and celebrate everyone's progress. Find who the winners are on next page!

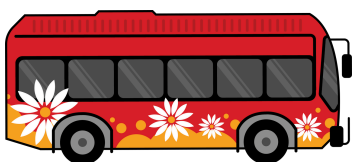
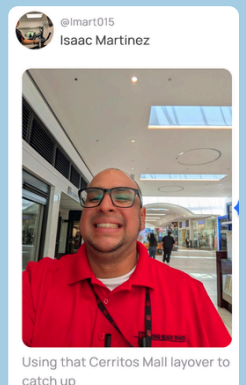
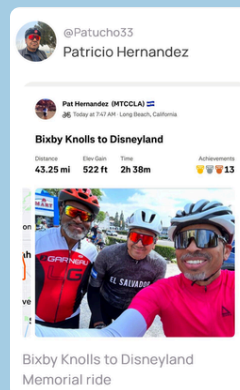
**Kenneth A. McDonald**

## Walking with the LBT Team!

Thank you to all of the employees who participated in the Around the World Individual Walking Challenge!

From May 12 to June 8, 2025, this is what we accomplished:

- **143 employees participated**
- **over 34 million steps walked**
- **16,241 total miles walked**



# NEWS AND UPDATES

## Summer Employee Appreciation Event

A big thanks to everyone who joined the LBT team at the Layover Island: Summer Employee Appreciation Event on Wednesday, June 11, 2025, at LBT1 and LBT2. The event included food, games and music to celebrate the contributions all of us made as we close out the 2025 Fiscal Year. Among the accomplishments we celebrated the results of a community and customer survey, which included these highlights:

- LBT has a net promoter score of 50, meaning customers who would recommend LBT to others compared to the national average of -21.
- 86% of customers are satisfied with the safety of LBT's bus operators compared to the national average of 73%.
- 88% of customers are satisfied with the convenience of LBT's bus routes compared to the national average or 52%.



Visit [teamlbt.com](https://teamlbt.com) to view more photos!

## LBT Awarded by California Transportation Foundation

LBT was recognized for the Bus Transit Project of the Year award at the 36th Annual California Transportation Foundation (CTF) Transportation Awards Gala, held on June 12, 2025. The award recognizes LBT's continued innovation and leadership in sustainable public transportation and highlights the agency's addition of five battery-electric commuter coaches on its UCLA/Westwood Commuter Express route.



"Receiving this award is a tremendous honor," said Kenneth A. McDonald, President and CEO of Long Beach Transit. "It reflects our team's dedication to transit innovation and delivering high-quality service to our customers. We're grateful to the California Transportation Foundation and our partners for this recognition."

## Guess the Position!

Which LBT position do you think these are? Use the hints and find the answers at [teamlbt.com/guess](https://teamlbt.com/guess) or scan the QR code.



### A

I keep things tidy and bright, at bus stops morning through night. About 23 I clean each day, installing signs along the way.

Shelters and lights? That's part of my chore—making sure customers are safe.

What's my role at LBT?

### B

I talk to around 60 folks each day, helping them travel the LBT way.

Lost a thing? I'll help you track. I've got your back. I'm your guide, with a smile and knowledge by my side.

What's my role at LBT?

### C

My views change, no two days alike, I guide those who need help on their daily hike.

Ensuring each journey is safe and not missed.

I provide extra hands, supporting those who need help.

What's my role at LBT?



# MEET THE WALKING CHALLENGE CHAMPIONS!

Meet the first three employees to reach 280,000 steps in LBT's month-long walking challenge, an employee wellness initiative led by the Human Resources team. Their commitment inspired others and brought some friendly competition to the workplace. Learn how they did it:



**1<sup>st</sup> Place:**  
**Derrick Rolan**  
**Manager, EHS**

Derrick did a variety of exercises during the challenge, including walking, jogging, cycling, skateboarding and swimming. He did at least one of those every day, which he said was a fun way to explore different walking paths and areas of Long Beach. Derrick also enjoyed the social aspect of the Be Well app, being able to check in on other employees and talk to each other.

**"It held everybody accountable and encouraged everyone to live a more healthier and active lifestyle," he said.**

Victor mostly walked and did strength training. Before the challenge, he was already doing about 14,000 to 17,000 steps per day, but that increased to 20,000-plus each day for the challenge.



**2<sup>nd</sup> Place**  
**Victor Munguia**  
**Bus Operator**

**"It gave me a new purpose to come in at work," he said. "I was very inspired to come into the Fitness Center and work out, it kind of helped throughout the day to keep me awake."**

Vicky's activities included daily walks and gym workouts, however she thinks her recent vacation to Mexico City helped her gain some extra steps.



**3<sup>rd</sup> Place**  
**Vicky Gallo**  
**Service Planning**  
**Analyst**

**"The benefits of this challenge include motivation and encouragement," she said. "It reminds us that we need to get out there and push ourselves to walk every day."**

Starting June 23, employees are now competing in the "California Coastline" team walking challenge through July 20.

If you have any questions about the walking challenges, please contact Human Resources Benefits Coordinator Ingris Lopez at [562.489.8461](tel:562.489.8461) or [ilopez@lbtransit.com](mailto:ilopez@lbtransit.com) for more information.



**Long Beach**  
**Pride Parade**



**Touch A Truck**

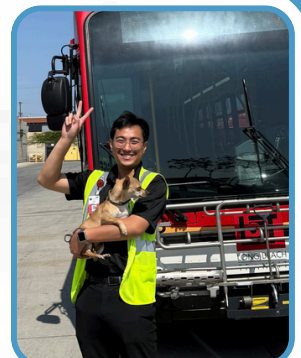


**May Safety Blitz**

## LIVING LBT VALUES

Bus Operator Peter Hor was recently recognized for his compassion and professionalism during an interaction with a customer and their service dog. After helping the customer and their two service dogs onto the bus, one of them got scared and hid under a seat, becoming stuck. Peter was instructed to return to the bus yard for assistance, and remained with the dog past his shift to ensure its safety until help arrived. His actions reflect LBT's values of putting the customer first and operating with integrity.

Do you have a story of a colleague living LBT's values you want to highlight? Let us know! Reach out to Communications and Marketing Coordinator Emily Rasmussen at [562.489.8463](tel:562.489.8463) or [erasmussen@lbtransit.com](mailto:erasmussen@lbtransit.com).



# Employees of the Month

M  
A  
Y



**Ronald Abril**  
Bus Operator  
18 years with LBT



**Marvyn Bernache**  
Mechanic  
2 years with LBT



**Freddie Vasquez**  
Supervisor, Revenue  
19 years with LBT

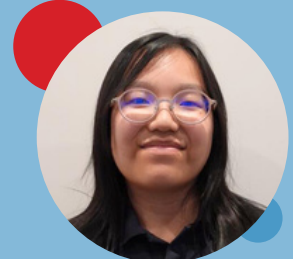
J  
U  
N



**Patrick Mansy**  
Bus Operator  
6 years with LBT



**Myron Trimble**  
Mechanic  
9 years with LBT



**Emily Peng**  
GIS/ITS Planner  
1 year with LBT

## LBT is Hiring!

Do you know someone who would be a great candidate to join LBT? Or, are you looking for a promotional opportunity? Please visit our careers page at [ridelbt.com/careers](https://ridelbt.com/careers).

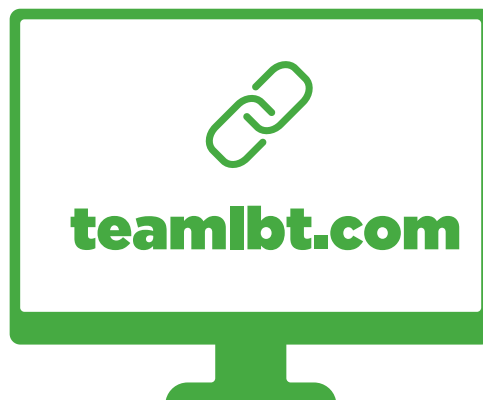
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### LBTech Talk

Scan the QR code or visit [teamlbt.com/lbtechtalk](https://teamlbt.com/lbtechtalk) to learn the latest IT tips.

