# All Aboard LBT

Bimonthly Employee Newsletter

April 2025

### **CEO CORNER**

As we continue working in our daily duties at LBT and serving our community, it's important to remember that success is not just about what we achieve in our work, but also about how we take care of our personal well-being — mentally, physically and financially. Financial wellness is the foundation that supports our families, and our ability to thrive both at work and in life. It's about making informed choices, setting goals, and taking proactive steps to manage our finances.



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"When it comes to money, ignorance is not bliss. What you don't know can hurt you."

- Sandra S. Simmons

I want us all to not only succeed professionally, but to achieve financial stability and achieve goals in our personal lives. Please read below on some of the financial resources LBT provides for all employees. Taking these small steps in planning for the future can lead to big changes.

#### Kenneth A. McDonald

April is Financial Literacy Month, so in this edition of All Aboard LBT, we are highlighting the importance of using the financial resources provided by LBT. LBT values our employees' wellness, which includes helping to reduce financial stress.

The following benefits are available to you:

 The Employee Assistance Program for employees and household members have 24/7 access to consultants, at no cost, to make life easier. Confidential help is available for finances and more, with up to five free sessions per topic per year. A financial wellness coach is also available and can provide tailored help to your finances, such as debt management, budgeting, investments, retirement and more. Call 866.374.6061 or log in to liveandworkwell.com with access code "LBT" for more information.



Scan the QR code to learn more about your benefits

Voya, LBT's retirement plan, has a representative visit our facilities every month. Darlene Pachot will be at LBTCO every third Thursday of the month, and at LBT1 and LBT2 every first Thursday of the month, from 9:00 a.m. - 12:00 p.m. at LBT1 and 1:00 p.m. - 3:00 p.m. at LBT2 until June; and then 9:00 a.m. - 12:00 p.m. at LBT2 and 1:00 p.m. - 3:00 p.m. at LBT1 from July to December. For more information, contact HR Benefits Coordinator Ingris Lopez at ilopez@lbtransit.com or call 562.489.8461.





# **BUS ROADEO**

The LBT team competed and secured 4th place overall among eight other agencies in the Regional Five Star Roadeo hosted by Gardena Transit last month.

The obstacle course tested their safety and driving skills as well as their customer service.

Four Long Beach Transit Bus Operators were recognized with 1st, 2nd, and 3rd place trophies.

- Winner of the 1st Place Award Gabriel Becerra-Orozco
- Winner of the 2nd Place Award David Valdez
- Winner of Third Place Jesus Cortez
- The Pre-Trip Inspection 1st Place Winner was Jesus Cortez



Additional incredible Roadeo Participants:

- Frank Mendez
- David Borge-Sanchez
- **Manrique Williams**
- Rocky Douglas

## Keith Parker From the obstacle course to the streets



**Regional Five Star Roadeo** 

This was the first Bus Roadeo for Bus Operator Gabriel Becerra-Orozco, who has been with LBT for five years. Since he placed first for LBT, he continued to compete in the Southern California Regional Bus Roadeo in Riverside last month and in the Internal Bus Roadeo in Austin, Texas, in April. He encourages other Bus Operators to compete if they get the chance.

Lt's essentially the same as driving your routes, but you don't go through barrels in traffic. It definitely gives you some confidence. - Gabriel

For Bus Operator and Behind-the-Wheel Trainer David Valdez, this was his fourth time competing in the Bus Roadeo. He said it helps operators improve their skills.

Lt helps you brush up on your pivot points, your rear tires and using your mirrors. It's what they've learned here in training, but if they haven't done it in a while, it's a good skill practice. - David



### **Guess the Route!**

Which route do you think these are? Use the hints and find the answers at teamlbt.com/guesstheroute or scan the QR code.





- I visit Compton college and LB Polytechnic High School.
- I like to go to Target in between the trips too.

**ROUTE A** 



- I'm an art lover and go to the LB Museum of Art daily.
- · I enjoy the scenic route to my destination.

**ROUTE B** 



- The LA traffic and freeway do not scare me.
- · You should be scared of the **Bruins!**

**ROUTE C** 

## **NEWS AND UPDATES**

#### **Employee Wellness**

New fitness centers will be opening at LBT1 and LBT2. These spaces will have new fitness equipment, InBody 380 for full body composition scans, TVs and new flooring and mirrors. The LBT 1 Fitness Center will be located in Room 405 and at LBT2 in Room 518.

#### **50th Grand Prix**

Did you know that LBT helps move people in, around and out of the downtown Long Beach area during Grand Prix weekend?

The Grand Prix contracts with LBT to assist with moving people around the area to avoid parking and traffic delays. These locations include Shoreline Village, off-site parking lots, Aquarium of the Pacific and Belmont Shore. LBT helped move nearly 11,500 people to get to the downtown area from Friday, April 11 to Sunday, April 13.

LBT also helps provide service to residents who live on Ocean Blvd. near the Grand Prix to out of town locations. This year, residents were offered transportation to The Outlets in Orange and the Huntington Library, on board LBT's Battery-electric commuter bus.

#### **Procurement Team Kicks Off New Program**

The Procurement team hosted an event on March 6 to kickoff their new Procurement Empower and Educate Resource (PEER) Program. Employees got to learn more about what the Procurement Team does, in addition to fostering collaboration between departments.











Cambodia Town
Parade



### **LIVING LBT VALUES**

While picking up customers at a bus stop in Long Beach, Bus Operator Norma Nunez picked up a boy with a mental disability who needed help and could not communicate verbally. Norma requested LBT police assistance and when they arrived, determined that the boy had been missing from his family in Paramount. Law enforcement was then able to reunite the boy with his family. Norma operated with integrity, put the customer first and did the right thing for someone in the community.



Do you have a story of a colleague living <u>LBT's values</u> you want to highlight? Let us know! Reach out to Communications and Marketing Coordinator Emily Rasmussen at <u>562.489.8463</u> or <u>erasmussen@lbtransit.com</u>.

# **Employees of the Month**

M A R







A P R





Sultan Hawthorne Custodian 8 years with LBT



Jennifer Robles
Administrative Assistant,
Customer Relations and
Communications
2 years with LBT

### **LBT** is Hiring!

Do you know someone who would be a great candidate to join LBT? Or, are you looking for a promotional opportunity? Please visit our careers page at ridelbt.com/careers.

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**LBTech Talk** 

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