

January 2025 Employee of the Month

Transit Service Delivery and Planning



Max Toledo
Bus Operator

Bus Operator Max Toledo has been with LBT for five years and this is his first employee of the month nomination. He is currently assigned to LBT2. Throughout the years he has demonstrated an immense willingness to learn and grow. His hard work and dedication are apparent as he maintains high levels of service for our customers and continuously meets organizational key performance indicators.



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Maintenance and Infrastructure



Richard Uy

Utilities, Leadperson

Utilities Lead Richard Uy has been with LBT for five years and this is his second employee of the month nomination. As the lead at LBT2, he consistently steps up when needed and maintains a strong work ethic, ensuring that daily operations run smoothly. Richard is responsible for coordinating bus travel between LBT1 and LBT2, ensuring that all buses are properly prepped for service, especially during special events. He takes the initiative to monitor and address potential issues with onboard equipment, such as the camera surveillance system, and providing detailed reports to prevent service interruptions. Richard's leadership to effectively coordinate the daily service plan and communicating with backup leads and outside vendors is an excellent example of his willingness to go above and beyond.



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Administrative Staff



Jen Flores Board Secretary

Jen Flores, serves as our Board Secretary, and has been with LBT for four years. This is her first employee of the month nomination. She has consistently demonstrated outstanding commitment, initiative, and teamwork, making a significant impact on both internal operations and community engagement. Jen played a pivotal role in the construction and staff relocation to the new LBTCO building, successfully managing the project and ensuring a smooth transition. She also took charge of preparing the Board Chambers for the inaugural Board meeting in 2023. Throughout 2024, Jen actively supported the Board's initiatives, organizing a successful Board Retreat and introducing the Board Digital Resource Center, which improved communication and efficiency. Additionally, Jen represents the agency on the APTA Transit Board Administrator Committee and actively participates in community events, strengthening the connection between LBT and the public. Her leadership, dedication, and hard work make her an invaluable asset to the organization.

