

February 2025 Employee of the Month

Transit Service Delivery and Planning



Kenneth Huang Bus Operator

Operator Huang has been with LBT for 12 years and this is his first employee of the month nomination. He is currently assigned to LBT1 and is frequently recognized for his outstanding customer service. Operator Huang warmly greets customers and thanks them for choosing to ride with LBT, creating a welcoming atmosphere for customers. He is pleasant and professional with his coworkers, with outstanding attendance and puts safety first in his decision-making.



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Maintenance and Infrastructure



Agustin Castellanos

Mechanic

Mechanic Agustin "Gus" Castellanos has been employed with LBT for 26 years and is currently assigned to LBT2. He was employee of the year in 2009, and this is his fifth employee of the month nomination. His extensive experience and contributions to the Maintenance team have been invaluable. Gus is a highly skilled mechanic known for his strong work ethic, problem-solving abilities, and willingness to mentor new staff. He plays a key role in providing management with insightful feedback, helping to identify fleet-wide issues and improve maintenance operations. His commitment to teamwork and going the extra mile makes him an essential asset to the department.



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Administrative Staff



Teresa Anderson **Human Resources Generalist**

Teresa Anderson serves as Human Resources Generalist and has been with LBT for 18 years. She was employee of the year in 2019, and this is her fourth employee of the month nomination. Teresa has led critical improvements to the FTA Drug and Alcohol program and pension plans, ensuring compliance and enhancing HR operations. She navigates complex employee relations issues with empathy, professionalism, and sound judgment. Her hands-on approach and support for recognition events have made a meaningful impact. Beyond her role, she continuously finds innovative ways to celebrate and appreciate employees. Her positivity, infectious smile, and well-timed humor create a welcoming environment. Teresa is an irreplaceable asset to LBT, embodying the agency's values in all she does.

