

March 2024 Employee of the Month

Transit Service Delivery and Planning



Chad Wright Bus Operator

Bus Operator Chad Wright has been with LBT for a little over a year and this is his first employee of the month nomination. He showcases exemplary performance, aligning with the high standards expected of LBT bus operators. Since joining, Chad has consistently maintained outstanding Key Performance Indicators, demonstrating great customer service, and often going out of his way to assist LBT customers. He is a reliable and supportive team member, fostering positive relationships with colleagues and supervisors.



March 2024 Employee of the Month

Maintenance and Infrastructure



Timothy Smith Mechanic

Mechanic Timothy Smith has been with LBT for 5 years and this is his second employee of the month nomination. In the five years he went from Mechanic-C to Mechanic-A. His commitment to ensuring smooth bus operations is evident through his positive attitude, punctuality, and readiness for any task. Timothy's collaborative spirit is evident in handling heavier work, as seen in his completion of numerous cradle replacements for LBT. A dedicated team player, he shares expertise with new mechanics, efficiently executing repairs during audit periods. Timothy's unwavering dedication and high-quality contributions make him an invaluable team member.



March 2024 Employee of the Month

Administrative Staff



Vivian Garcia
Buyer

Vivian Garcia is a Buyer and has been with LBT for 13 years. This is her 4th employee of the month nomination. She progressed from Maintenance Clerk in 2011 to Staff Accountant-AP in 2013, and most recently, earning a promotion to Buyer in 2019. With expertise spanning in Procurement, Finance, and Maintenance, Vivian proves invaluable to her team and internal customers. Always going above and beyond, she recently resolved a vendor-related issue affecting Warehouse deliveries. Vivian embodies a team player, tackling challenges with a positive attitude and determination. She is also engaged and supportive, as she actively participates in LBT events, training, and team activities. Her tireless efforts during the supply chain crisis ensured uninterrupted procurement of essential non-revenue vehicles, showcasing her commitment to meeting LBT's needs.



February 2024 Employee of the Month

Transit Service Delivery and Planning



Lennyn Gutierrez Bus Operator

Bus Operator Lennyn Gutierrez has been with LBT for almost three years, and this is her first employee of the month nomination. She came to LBT looking to find a place where she could have a career, not just a job. She has demonstrated her commitment to excellent customer service by maintaining an outstanding on-time performance and off-the-lot record. Operator Gutierrez upholds a stellar safety record with zero preventable accidents and diligently utilizes her tools to deliver exceptional customer service. She demonstrates a positive attitude and remains dedicated to the principles and values of LBT.



February 2024 Employee of the Month

Maintenance and Infrastructure



Reuben De Ocampo Mechanic

Mechanic Reuben De Ocampo has been with LBT for 12 years; this is his fourth employee of the month nomination. He exemplifies unwavering dedication and professional growth. Starting as a custodian, he ascended through roles, becoming a Utility worker in 2013, a Bus Operator in 2018, and progressing to Mechanic in 2021. Beyond his career trajectory, his commitment shines in his performance as a mechanic, where he has exceeded expectations. Mechanic De Ocampo helps as a mentor to new mechanics; he fosters team success through collaboration, jumps in when additional work arises and helps enhance efficiency. His positive attitude and proactive approach make him a valuable asset.



February 2024 Employee of the Month

Administrative Staff



James Tai

Executive Assistant to the Deputy CEO

James Tai has been with LBT for five years, and this is his second employee of the month nomination. He began his career at LBT as the Administrative Assistant to the

Finance and Budget Department and was promoted to serve as the Executive Assistant to the Deputy CEO in 2023. He has showcased unwavering commitment to the agency and recently had a pivotal role in the seamless transition to LBTCO. His exceptional organizational skills, effective communication, problem-solving abilities, reliability, and team leadership contribute significantly to the organization's success.

Not only a reliable team member but also a valuable mentor to new Administrative Assistants, James' commitment to excellence, professionalism, and positive attitude makes him a truly exceptional employee.

