

All Aboard LBT

Bimonthly Employee Newsletter

August 2023

CEO CORNER

Thank you to everyone who took the time to celebrate LBT's Diamond Anniversary at the Summer Jamboree in July. It was a great event to connect with colleagues, reflect on how far we've come in the past 60 years and where we're headed. As LBT continues to grow, it's important for each of us to think about our own growth and success.



Your greatest success will come to you... when you take your own advice at least fifty percent of the time. - Unknown.

Considering your own advice is crucial for both professional and personal growth. It shows that you believe in the wisdom you impart to others and are willing to apply it to yourself.

When you consistently follow your own advice, remarkable things can happen. You become more focused on achieving your goals, making better decisions and ultimately reaching your potential.

Kenneth A. McDonald

Thank you to everyone who participated in LBT's Summer Jamboree to celebrate our 60 years of moving people. We had a successful event full of games, food and prizes. Also, congratulations to the 57 employees who won prizes in the opportunity drawing.



YOUR NEXT STOP

Learn how other LBT employees have grown and continue to grow.



**Chad Wright,
Bus Operator**

"I previously worked as a driver for another company, but coming to LBT in January, I see how the organization values their employees' success, which I really appreciate. I definitely want to move up here, I see myself becoming a supervisor and I'm planning to go back to school to study communications."



**Majed Albokaei
Senior Buyer**

"I joined LBT five years ago as an intern, I had great mentors, pushed myself to learn more and to be open minded. I then became a full-time buyer while working on my master's degree, tried to go above and beyond my daily job duties, helping our internal customers achieve what they need and being strategic to find solutions."



**Adrian Lopez
Mechanic**

"As far as working for LBT goes, there's opportunity to move around and grow. I'm currently a Mechanic B and I hope to become a Mechanic A."



**Frank de Leon
Supervisor, TSD**

"I first worked with LBT as an outside vendor, but desired to work here. When I did, I joined the Customer Amenities team, and always had a positive attitude and worked with integrity. So, I think that was noticed."



**Victoria Romero
Community
Relations
Coordinator**

"I started at LBT as an intern last year and have been in my current role since June. Since I began my career here, I feel like I've learned a lot and am excited to learn more at LBT, as I also pursue my Master's degree in Digital Media."



**Branden Spalding
Manager, Fleet
Maintenance**

"After 20 years at LBT, my advice to anyone seeking a fulfilling carrier in transit is to keep pushing yourself and learn something new every day. Take advantage of opportunities that cross your path, take on new challenges, ask lots of questions and embrace the role you play within the organization."

LIVING LBT VALUES

This month, Hector Pedraza, Supervisor, TSD, responded to a call at the Transit Gallery regarding an unhoused woman who would not exit an LBT bus and needed medical assistance to move. After paramedics arrived and checked her out, they left the scene, and she told Hector that she wanted help finding a place to stay and was hungry. He provided her with drinks and snack until a transit officer arrived, who ultimately helped place her into a shelter. Good job, Hector, thank you for operating with integrity and doing the right thing for someone in our community!



Do you have a story of a colleague living LBT's values you want to highlight? Let us know! Reach out to Communications and Marketing Coordinator Emily Rasmussen at [562.489.8463](tel:562.489.8463) or erasmussen@lbtransit.com.

What Was Your First Job?

"Working at my dad's market."



**Ceddrick Potts
Bus Operator**

"I worked in retail at an O'Neill surf shop."



**Antonio Morales
Mechanic**

"I worked at a movie theater."



**Miki Deckner
Transit Analyst**

In this edition of All Aboard LBT, we're celebrating growth. This includes growth for LBT as an organization, employees who are currently working to advance their careers, and employees who have worked hard to get to where they are now. It is all about the next stop for LBT and you.

NEWS AND UPDATES

Upcoming Service Change

LBT's next service change goes into effect on Sunday, Aug. 27, 2023. Some highlights include extending 11 routes to late-night service, additional trippers as school begins this month, and adjustments to Routes 94, 104 and 111. To learn more, visit ridelbt.com/servicechange.

Water Taxi Services Paused

The Water Taxi services, AquaLink and AquaBus, will be paused after the summer on Monday, Sept. 4, 2023. Service is expected to be back for Grand Prix 2024.

Safety Vest

All employees are required to wear a safety vest when walking in and around bus yards at LBT1 and LBT2. You are NOT required to wear a safety vest going to and from your personal vehicle.



THE BUSLOAD Useful LBT Tips



Open Enrollment Ending

Open Enrollment closes on Aug. 25, 2023, and you will not be able to make plan changes – such as adjusting coverage or adding/removing a depending - unless you experience a qualified life event.

There are no plan changes, but you will notice an increase to your medical contributions effective Oct. 1, 2023.

Cyber Security

Due to the prevalent cybersecurity threats across the globe, IT would advise our users to practice these safety tips:



1. Use strong and unique passwords at least 15 characters long and include a mix of upper- and lower-case letters, numbers and special characters. Avoid using common words, phrases, or personal information like birthdays.
2. Enable Two-Factor Authentication wherever possible. This adds an extra layer of security by requiring a second form of verification, like a text message or an authentication app.
3. Avoid opening attachments or clicking links from unknown or suspicious email senders. Be cautious of emails asking for personal or financial information. Legitimate companies typically don't ask for sensitive data via email.

Employees of the Month

J
U
L
Y



Sergio Perez
Bus Operator
20 years with LBT



Pacifico Guzman
Mechanic
19 years with LBT



Adam Jones
Stops & Zones Assistant
24 years with LBT

A
U
G
U
S
T



Michael Vidal
Bus Operator
33 years with LBT



Mario Mendoza
Mechanic
4 years with LBT



Tony Chacon
Community Relations Coordinator
2 years with LBT

LBT is Hiring!

Do you know of anyone who would be a great candidate to join LBT? Or are you looking for a promotional opportunity? Please visit our careers page at ridelbt.com/careers.

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Did you know LBT has its own internal website, just for our employees?

You can visit the site to stay up to date on all things going on at LBT, including your coworkers' achievements and other internal news.